HARROW EARLY YEARS AND CHILDCARE

DRAFT Strategy 2004-06



Harrow Early Years Development & Childcare

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Foreword

The importance of the work of the Harrow Early Years Development and Childcare Partnership and the far reaching effects of good quality early years education and childcare are now recognised at national level. The Government's Green Paper – Every Child Matters, published in September 2003, clearly sets out the need to focus all action on ensuring:-

- Parents and carers are appropriately supported to meet the needs of their children
- Early intervention and effective protection strategies are in place
- Services are integrated and accountable locally, regionally and nationally
- The workforce is reformed, ensuring highly skilled and competent people work with children of all ages.

The Harrow Early Years Development and Childcare Partnership has made significant achievements during the period 2001-04 and has met the majority of the challenging targets which were set.

The last twelve months have seen a considerable increase in the number of childcare places in Harrow, particularly in out of school places. The original target of 1416 set for 2001-04 was exceeded and Harrow now has a total of 2073 childcare places available.

The Children's Information Service has achieved the National Association of Children's Information Service Quality Assurance mark. The service continues to provide a wide range of information to parents/carers, employers and professionals and is actively engaged in the borough's recruitment drive to bring more people into the early years and childcare profession.

Free part time early education places are now available for all three and four year olds whose parents want them. The Partnership continues to work closely with the Ethnic Minority Achievement Service to promote the availability and advantages of early education.

The Foundation Stage and childcare training programmes have been expanded and all practitioners have access to at least 4 days training per year as well as bursary support to undertake relevant qualification training. The next two years will see a further increase in training available to all those who work in early years and childcare.

The structure and working methods of the Partnership itself are now firmly established. A multiagency approach to early years and childcare support, advice and development is in place and policy development is achieved through the work of the Partnership's various project groups.

All early years and childcare practitioners have access to a range of support and advice including:

- Planning and Assessment workshops
- Cluster Meetings
- Network Meetings
- Area SENCO and Advisory teacher visits.

The new Strategic Plan sets out the targets and challenges for the next two years. The Plan represents an enormous challenge for the Partnership and for all those who work to meet its aims and objectives. The collaborative approach and strong partnership with the local authority and other agencies which has been developed over the past 4 years stands the Partnership in good stead for the future. Through the Strategic Plan the Partnership has chartered a clear course for building on the success of 2001-04 for the benefit of parents/carers, those who work in early year and childcare and of course most importantly all children.

1. Integrating Services

During the 2001-04 Early Years and Childcare Strategy, Harrow has striven to increase the range and volume of integrated early years and childcare services. The key objectives for continuing to develop and increase the range of integrated services are:

To strengthen families and communities

To improve family learning

To improve social and emotional development To improve health and reduce poverty

The Government's Green Paper, Every Child Matters, also provides a platform for Harrow Early Years and Childcare to explore more widely with Health the possibility of linking service delivery areas together to provide early intervention and prevention strategies that maximise childrens' life chances.

With the development of the New Harrow Project Community Schools Pilots and the Children's Services and the Learning and Community Development departments in the People First Directorate a growing momentum exists in Harrow to improve the co-ordination and joined up service delivery. The Early Years and Childcare Service has a large part to play in pulling service areas together and linking strategies to develop further localised integrated services which maximise support for the whole family.

Integrating and joining up service delivery will be at the core of all Early Years and Childcare activity. The following objectives set out the 3 areas that will be achieved for children and families and provide a measure of achievement for Children's Services.

| Objective | Partner Agency | Performance Monitoring |
|--|---------------------|---------------------------|
| Develop a range of integrated services for | Health | Quarterly |
| children and families which build at Gange and | Voluntary Sector | Report to |
| Tyneholme Centres which link to the boroughs | Police | Children's |
| preventative strategy and link to the success of | CAMHS | Services |
| the Hillview Centre | Children's Services | Management |
| | EMAS | Team |
| | Housing | |
| Develop and launch a Transition process which | Parents and carers | Reports to the |
| supports the successful transition of all children | School | Transition and |
| from their early years setting to school | Development | Assessment |
| | Service | working Group |
| | Pre School Learning | |
| | Alliance | Reports to the |
| | Health Visitors | Canons and |
| | EMAS | Rooks Heath |
| | Educational | Area Delivery |
| | Psychology service | Core Group |
| Further develop Health involvement in the | Pre-School Learning | Reports to |
| boroughs pre-schools which | Alliance | Children's |
| Supports early identification of children and | Health Visitors | Services |
| families who are more vulnerable | Portage | Management |
| provides appropriate interventions | Speech and | Team |
| | Language Therapy | |

1.1 Early Education

Integrating early education with childcare and other support services is recognised as a key way to improve outcomes for young children. Harrow will continue to ensure a free part time early education place is available to all four year olds whose parents want it and will now also ensure all three years olds can also access a free part time early education place.

In 2003 elected Members approved the development of early years as a strategic priority in its school organisations proposals. Officers from the Early Years and Childcare Service will work together with other key stakeholders to take forward this priority and ensure early years education and care is organised to meet the needs of children and their families as well as schools and pre-schools. Attention will be given to ensuring strategies are in place to promote the availability and advantages of early education to families from Harrow's ethnic minority communities.

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|---|---|---|---|---|
| Ensure reciprocal arrangements with the neighbouring boroughs of Hertfordshire, Brent, Ealing, and Hillingdon are in place to ensure all Harrow children receive a free part time place regardless of the setting they attend | Business and Finance Manager | Boroughs of Hertfordshire, Brent, Ealing, and Hillingdon People First Finance Department | Finance monitoring Audit | Local Authority Education Formula Spending Share |
| Ensure existing provision offering early education to three and four year olds is of a high quality and sustainable to allow maximum opportunity for parental choice | Business and Finance Manager Foundation Stage Advisory Teacher | Schools Pre-schools Private and Independent Schools Day Nurseries | Quarterly Reports | SureStart Grant |
| Ensure settings receive funding in time to continue to be sustainable and provide a high quality learning curriculum for the children | Finance Assistant | Local Authority | Finance monitoring reports to the DfES | Local Authority Education Formula Spending Share |
| Publicise widely the availability of funded education for three year olds with a specific focus on increasing the participation rate of children from ethnic minority communities | Marketing and Information Officer | EMAS Community Groups Refugee and Asylum Seeker Team | Termly headcount | SureStart Grant |

Free Part-time Early Education places for 3 year olds

| | 2003-04 | 2004-05 | 2005-06 |
|---|---------|---------|---------|
| Maintained Sector – i.e. LEA nursery classes, schools | 1,140 | 1,254 | 1,379 |
| and day nurseries | | | |
| Non Maintained Sector – i.e. Private, voluntary and independent sector (including nurseries, pre-schools, early years groups, independent schools, non- maintained special schools, and registered childminders in an approved network) | 3,750 | 4,125 | 4,538 |
| Total number of places | 4,890 | 5,379 | 5,917 |
| Participation rate as a percentage of the 3 year old population | 65% | 70% | 75% |

Free Early Education places for 4 year olds

| | 2003-04 | 2004-05 | 2005-06 |
|---|---------|---------|---------|
| Maintained sector - i.e. LEA nursery classes, schools | 4,800 | 5,040 | 5,292 |
| and day nurseries | | | |
| Non Maintained Sector – i.e. private, voluntary and independent sector (including nurseries, pre-schools, | 1,290 | 1,355 | 1,422 |
| early years groups, independent schools, non- | | | |
| maintained special schools, and registered | | | |
| childminders in an approved network) | | | |
| Total number of places | 6,090 | 6,395 | 6,714 |

1.2 Developing Existing Provision

Harrow has existing local authority provision which provides high quality integrated services to children and families. Development Plans for Hillview Centre and Gange Nursery Centre can be found at Appendix 1. The Development Plan for Tyneholme will be available from April 2004.

Hillview Centre provides a range of localised integrated services to children and families from the local community. The services include:

- Early Education
- Health including Speech and Language Therapy, Physiotherapy and Occupational Therapy
- Childcare
- Counselling
- Outreach
- Social Welfare support

The centre is working to meet all core requirements of a Children's Centre and to apply for status during 2004-05

Gange Nursery Centre provides integrated support packages to children and families. The Nursery also has a recently renovated self contained community room, which provides a venue for a range of groups including the Teenage Parenting Support Group.

Tyneholme Nursery offers a variety of early education and childcare packages to the local community and particularly employees of the London Borough of Harrow. Tyneholme Nursery will be moving to a new building during 2004. This new building will give Harrow an early years centre in the north of the borough which can provide a range of integrated early years and childcare services together with a venue for early years and childcare training provided by Stanmore College and the Partnership.

1.3 Family Learning

Harrow Early Years and Childcare acknowledges parents as the child's first and most important teacher. The drive to provide integrated services will see Harrow Early Years and Childcare continue to work in partnership with Health and the voluntary sector to expand the range of family learning opportunities available to parents and carers, supporting parents to provide the best possible care and education to their child.

The 2004-06 strategy will see Harrow Early Years and Childcare focus on:-

- Expanding the Parents as First Teachers programme to be available to parents in north Harrow.
- Contributing to providing a more co-ordinated approach to family learning in Harrow

2. Creating and Sustaining Childcare

2.1 New Childcare Places

Following in depth analysis of local market conditions, and taking into account local factors e.g. location of existing childcare provision the Harrow Early Years Development and Childcare Partnership has concluded that developments in childcare over the next two year period need to be focused as set out in the following tables.

Strategic Target 2004-06

| New out of school childcare places | 1,062 | Pre-school Childcare Places | 112 |
|------------------------------------|-------|-----------------------------|-----|

Childcare places, April 2001 to March 2006

| | | (1) | (2) | (3) | (4) | (5) | (6) |
|----|---|-------------------------------|---------------------------------|--|---------------------------------------|-------------------|--------------------------------|
| | | Strategic goal, 2004-06 | Milestone target, 2004-05 | Actual new places created, 2001-03 | Expected new places, 2003-04 | 2003-04 target | Expected total, 2001- 06 |
| a) | Out of school childcare (not including childminding places) | 1011 | 675 | 797 | 562 | 336 | 2369 |
| b) | Pre-school childcare (not including childminding places) | 112 | 56 | 121 | 235 | 56 | 468 |
| c) | Childminding Places | 51 | 30 | 326 | 153 | 21 | 530 |
| g) | Totals: | 1174 | 761 | 1244 | 950 | 413 | 3367 |

| Childcare Targets 2004-2005 | Quarter 1 April – June | Quarter 2 July – September | Quarter 3 October – December | Quarter 4 January – March | <i>Total</i> Childcare places 2005/6 |
|--|------------------------------|-------------------------------------|------------------------------------|---------------------------------|---|
| Out of School childcare | 200 | 120 | 25 | 60 | 405 |
| Out of school childcare -disadvantage | 110 | 50 | 40 | 70 | 270 |
| Total Out of School | 310 | 170 | 65 | 130 | 675 |
| Pre –School | 0 | 26 | 0 | 20 | 46 |
| Pre- school - disadvantage | 0 | 10 | 0 | 0 | 10 |
| Total Pre- School | 0 | 36 | 0 | 20 | 56 |
| Childminding places | 3 | 6 | 6 | 3 | 18 |
| Childminding places -disadvantage | 0 | 6 | 6 | 0 | 12 |
| Total Childminding places | 3 | 12 | 12 | 3 | 30 |
| Total childcare places | 313 | 218 | 77 | 153 | 761 |

| Targets 2005-2006 | Quarter 1 April – June | Quarter 2 July – September | Quarter 3 October – December | Quarter 4 January – March | Total |
|---------------------------------------|---------------------------------|----------------------------------|------------------------------------|---------------------------------|-------|
| Out of School childcare | 80 | 50 | 10 | 20 | 160 |
| Out of School childcare disadvantage | 80 | 26 | 20 | 50 | 176 |
| Total Out of School places | 160 | 76 | 30 | 70 | 336 |
| Pre –School childcare | 0 | 20 | 0 | 26 | 46 |
| Pre-School childcare disadvantage | 0 | 10 | 0 | 0 | 10 |
| Total Pre –School places | 0 | 30 | 0 | 26 | 56 |
| Childminding places | 0 | 6 | 3 | 6 | 15 |
| Childminding places - disadvantage | 0 | 3 | 0 | 3 | 6 |
| Total Childminding places | 0 | 9 | 3 | 9 | 21 |
| Total Childcare places | 160 | 115 | 33 | 105 | 413 |

2.2 Out of School Childcare

Out of school care is recognised by Harrow as being a crucial factor in improving outcomes for children and supporting families. Significant achievements were made in 2001-04 and the out of school childcare target set was exceeded.

The Early Years and Childcare Service will be focusing its energy on integrating the childcare services that exist and ensuring all schools in Harrow's areas of disadvantage have high quality out of school provision. The Business objectives below set out the tasks that will be undertaken to achieve the aims.

| Business Objective | Lead Officer | Partner agency | Performance Monitoring | Resourcing |
|---|-------------------------------------|---|--|------------------------------|
| Establish a Childcare Development Project Group to Establish procedures for scrutinising and approving bids from those wishing to set up childcare. Scrutinise childcare sustainability bids and make recommendations to the Finance Project Group Monitor the drive to achieving the childcare targets | Childcare Development Manager | | Quarterly Reports to DfES Childcare Development Project Group | SureStart Grant |
| Establish a range of childcare provision in Harrows Extended Schools | Childcare Development Manager | Schools Local Authority Pre-schools School Development Services Ofsted School Organisation | Quarterly Reports to DfES Childcare Development Project Group | Extended Schools Grant |
| Work with all schools in Harrows areas of disadvantage to provide a range of integrated childcare provision | Childcare Development Manager | Schools School Development Services Ofsted | Quarterly Reports to DfES Childcare Development Project Group | SureStart Grant |
| Continue the work with Harrows High schools to establish childcare appropriate for older children. | Childcare Development Manager | Schools Youth and Community | Quarterly Reports to DfES Childcare Development Project Group | SureStart Grant |

| Work with all schools in the | Childcare | Local | Quarterly | SureStart |
|---|------------------------|----------------------|--------------------|-----------|
| Rooks Heath and Canons Clusters to establish a range | Development Manager | Authority Schools | Reports to DfES | Grant |
| of integrated childcare | 5 | Ofsted | | |
| provision | | | Childcare | |
| | | | Development | |
| | | | Project Group | |
| Increase the availability of | Childcare | Stanmore | Quarterly | SureStart |
| integrated childcare for | Development | College | Reports to | Grant |
| students in undertaking further | Manager | Ofsted | DfES | |
| education courses by | | | | |
| relocating and increasing the | | | Childcare | |
| capacity of Tyneholme | | | Development | |
| Nursery | | | Project Group | |

2.3 Childminders

Childminders are recognised as crucial to providing high quality integrated childcare support to families. The Early Years and Childcare service is, through the unsocial hours strategy and the Childminder Support System committed to working with Childminders to enhance the range of services that they offer to parents and carers.

The next two years will see Childminders able to access increased support and have the opportunity to participate in a variety of training and development opportunities which are set out in the following sections.

| Strategic Target 2004-06 | 10 | Milestone Target 2004-05 | 5 |
|--------------------------|----|--------------------------|---|

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|---|---|--|---|--------------------|
| Research Partnerships who have established Childminder Networks to provide childcare for the children of teenage parents who wish to return to education | Childcare Development Manager | Teenage Parenting Co- ordinator Stanmore College NCMA | Childcare Development Project Group | SureStart Grant |
| Implement the findings from Childminder Network research if appropriate | Childcare Development Manager | | Childcare Development Project Group | SureStart Grant |
| Develop as part of the 2004- 06 marketing strategy a range of new publicity to encourage additional recruitment of Childminders | Marketing and Information Manager | Communicati ons Unit KMM | Marketing and Publicity Project Group | SureStart Grant |
| Target funding for potential Childminders needing to improve their comprehension and reading of English to enable them to attend ESOL classes | Childcare Registration Co-ordinator | Stanmore College | Childcare Development Project Group | SureStart Grant |

| Continue to develop the range of retention support mechanisms for existing Childminders including:- | Childcare Development Manager | | Childcare Development Project Group | SureStart Grant |
|--|-------------------------------------|------|---|--------------------|
| Access to a quality training programme Regular Forum meetings Opportunities to undertake the Quality First Award | | | | |
| Continue to provide Start Up Grants for newly registered childminders | Business and Finance Manager | NCMA | Quarterly Report Finance Project Group | SureStart Grant |

Unsocial Hours Childminding

Encouraging childminders to provide a childcare service outside of core hours is a key objective for the Harrow Early Years Development and Childcare Partnership over the coming 2 years. An increasing number of people work shift patterns and those who have part time employment often have start and finish times outside of the normal 9 to 5 pattern. The Business Objectives below set out the Partnerships activity to achieve this key objective.

| Strategic Target 2004-06 | 2 | Milestone Target 2004-05 | 1 |
|--------------------------|---|--------------------------|---|
|--------------------------|---|--------------------------|---|

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|---|---|-------------------|--|--|
| Develop a range of marketing and publicity material to encourage Childminders to consider providing childcare outside of core hours | Marketing and Information Manager | КММ | Marketing and Publicity Project Group | SureStart Grant |
| Provide specific forum support to those Childminders who work to meet the needs of parents who work unsocial hours | Childcare Development Manager | Childminders | Childcare Development Project group | SureStart Grant |
| Provide enhanced Start Up Grants to those new Childminders who agree to provide a childcare service during unsocial hours | Business and Finance Manager | NCMA | Quarterly Report to the DfES Finance Project Group | SureStart Grant |
| Promote at all pre-registration meetings the need to recruit Childminders who can provide childcare during unsocial hours | Childcare Registration Co-ordinator | NCMA | Termly Partnership Report | SureStart Grant Local Authority |

Childminder Support System

Developing a strategy to support new Childminders with all aspects of the registration process and through the early days of childminding will be an important component of the package of support that Childminders in Harrow receive. The Business Objectives below set out the key activity in developing this strategy over the two year period.

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|--|--|-------------------|---|--------------------|
| Establish a Childminder Support System that meets the needs of all new Childminders | Childcare Development Manager | NCMA | Childcare Development Project Group | SureStart Grant |
| Produce relevant information to promote the scheme to all new Childminders | Marketing and Information Manager | КММ | Marketing and Publicity Project Group | SureStart Grant |
| Recruit buddies to a relevant Job Description and provide training to enable them to carry out the role | Childcare Development Manager | Childminders | Childcare Development Project Group | SureStart Grant |

2.4 Pre-school

Working with Harrows pre-schools to increase the range of integrated early years and childcare services for families is a key focus for the 2004-06 strategy. The Early Years and Childcare services will work with the Pre-school Learning Alliance to promote expansion and the range of grants available to pre-schools who develop their services.

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|--------------------------------|---------------|-------------------|---------------------------|---------------|
| Work with pre-schools located | Childcare | Stanmore and | Childcare | SureStart |
| in close proximity to Harrow | Development | Harrow | Development | Grant |
| and Stanmore college to | Manager | College | Project Group | |
| develop skills at working with | | | | Care to Learn |
| teenage parents and providing | | Teenage | | Grant |
| childcare for them whilst they | | Parenting Co- | | |
| attend college | | ordinator | | |
| Develop a range of marketing | Marketing | KMM | Marketing | SureStart |
| and publicity material, which | and | | and | Grant |
| encourages teenage parents | Information | | Information | |
| to use Harrow pre-schools. | Manager | | Project Group | |
| Promote the Pre-school | Childcare | PsLA | Marketing | SureStart |
| Expansion Grant to all pre- | Development | | and | Grant |
| schools in Harrow through | Officers | | Information | |
| Presentations | | | Project Group | |
| Visits | | | Oursentendur | |
| Promotional material | | | Quarterly | |
| Dravida a range of husinges | Ducine ce and | | Report | Ourse Oteant |
| Provide a range of business | Business and | | Finance | SureStart |
| support strategies to those | Finance | | Project Group | Grant |
| settings applying for | manager | | Quartarhy | |
| expansion grants | | | Quarterly | |
| | | | Report | |

2.5 Retained functions and Pathways to Registration

Harrow has been set further challenging targets to increase the number of childcare places. Providing a well-structured pathway through the registration process is essential to support potential childcare providers achieve Ofsted registration.

The Business Objective details the steps that Harrow will take over the next two years to ensure robust systems and high quality support are in place to encourage potential childcarers to proceed with the registration process.

| Business Objective | Lead Officer | Partner | Performance | Resourcing |
|---|---|---|---|--|
| Continue to develop an effective and robust tracking system which provides accurate data on:- • The development of new childcare places • Training of new childcare providers | Childcare Development Manager | Agency Ofsted | Monitoring Ofsted Data Quarterly Report Childcare Development Project Group | Local Authority SureStart Grant |
| Use data from the tracking system, together with data from neighbouring boroughs to inform the development of childcare places around the Harrow borders. | Childcare Development Manager | Ofsted Hillingdon Ealing Brent Hertfordshire Barnet | Ofsted Data Childcare Development Project Group | |
| Run surgeries which support potential child carers : To complete their Criminal Records Bureau form understand the registration process and related systems | Childcare Registration Co-ordinator | Ofsted | Ofsted Data Childcare Development Project Group | Local Authority |
| Set up drop ins for prospective childcare providers to advise, support and encourage training and good practice | Childcare Registration Co-ordinator | Existing childcare providers | Quarterly Report to the DfES Childcare Development Project Group | Local Authority |
| Set up taster sessions for prospective child carers to provide them with opportunity to experience good quality childcare | Childcare Registration Co-ordinator | Existing childcare providers PsLA FE Colleges Criminal Records Bureau JobCentre Plus | Quarterly Report to the DfES Childcare Development Project Group | Local Authority |

| Continue to meet twice a year with representatives from Ofsted to review and develop the Pathways to Registration | Childcare Registration Co-ordinator | Ofsted | Quarterly Report to the DfES | Local Authority |
|--|---|--------|------------------------------------|--------------------|
| and develop protocols | | | Childcare Development | |
| | | | Project Group | |

2.6 Sustainability

Ensuring the childcare places established during the 2001-04 strategy remain sustainable is essential if more children are to be able to access a quality, affordable place. Harrow is committed to using the Sustainability Grant flexibly within the guidance issued by the DfES to support as many groups as possible.

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|-------------------------------|--------------|-------------------|---------------------------|----------------|
| Provide a range of business | Business and | | Finance | |
| support mechanisms to meet | Finance | | Project Group | |
| individual needs | Manager | | | |
| Ensure access to funding | Business and | | Finance | Sustainability |
| support for early years and | Finance | | Project Group | Grant |
| childcare groups | Manager | | | |
| Raise the business profile of | Business and | | Finance | Sustainability |
| childminders in areas of | Finance | | Project Group | Grant |
| disadvantage | Manager | | | |
| Provide business advice and | Business and | | Finance | SureStart |
| guidance to newly established | Finance | | Project Group | Grant |
| childcare groups | Manager | | | |
| To deliver and support the | Business and | | Finance | SureStart |
| delivery of business planning | Finance | | Project Group | Grant |
| training for all providers. | Manager | | | |
| Promote the affordability of | Business and | JobCentre | Finance | SureStart |
| childcare by encouraging take | Finance | Plus | Project Group | Grant |
| up of WTC and CTC in areas | Manager | | | |
| of disadvantage | | | | |

3. Childcare Information for Parents, Carers and the workforce

3.1 Harrow Children's Information Service

The Harrow Children's Information Service has received Accreditation from the National Association of Children's Information Services (NACIS). The business objectives set out below demonstrate the commitment to build on the award and continue to improve the Harrow CIS and ensure parents have the information they need about early education, childcare and training to enable them to make choices.

The Children's Information Service is committed to working with other Information Service areas within Children's Services to share expertise and to look at aspects of service delivery that could be combined or shared to provide a Children's Information One Stop Shop for families.

The SureStart Unit has set the following Service Delivery Target for the Children's Information Service.

| Service Delivery Target 2006 | 220 enquiries per week |
|------------------------------|------------------------|

| Business Objective | Lead Officer | Partner Agency | Performan ce Monitorin g | Resourcing |
|---|--|--|-----------------------------------|-------------------------------------|
| Continue to work closely with the Harrow Ethnic Minority Achievement Service to provide telephone help for CIS clients in need of assistance in another language. | Marketing and Information Manager | Ethnic Minority Achievement Service | CIS Project Group | Local Authority |
| Build close partnerships with Harrow's Parent Partnership to fully utilise contacts and services | Marketing and Information Manager | Parent Partnership | CIS Project Group | SureStart Grant |
| Continue to participate in the development of the Pan London Website for Children's Information Service's. | Marketing and Information Manager | All London Partnerships | CIS Project Group | SureStart Grant |
| Make effective use of the existing Harrow website to promote the service and make information available. | Marketing and Information Manager | Commun- ication Unit | CIS Project Group | SureStart Grant |
| Continue to work closely with Ofsted to ensure data on providers is reconciled | CIS Officer | Ofsted | Ongoing | Ofsted web link / spreadsheet |

| Work together with key officers developing the Premier House site in Wealdstone to try and provide improved accessibility for the public to the Early Years and Childcare Service especially the Harrow Children's Information Service | Marketing and Information Manager | Local Authority | CIS Project Group | SureStart Grant Local Authority |
|---|--|--|---|--|
| Offer local employers free on-site information sessions for employees to discuss childcare needs and tax credits | Marketing and Information Manager | All Harrow Employers Inland Revenue | CIS Project Group | SureStart Grant Local Authority |
| Support a member of the Children's Information Service to undertake and achieve the CIS NVQ | Marketing and Information Manager | NACIS | CIS Project Group | DfES Direct Grant |
| Provide a range of new publicity and information for parents as part of the 2004- 06 marketing strategy | Marketing and Information Manager | КММ | Marketing and Publicity Project Group | SureStart Grant |

3.2 Jobcentre Plus

During 2003 Harrow developed a strong relationship with the Jobcentre Plus Childcare Partnership Manager. The agreed Memorandum of Understanding for 2004-05 is attached as appendix 2

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|---|--|-------------------------------|---------------------------|---------------------------|
| To work to an agreed Memorandum of Understanding between the Job Centre Plus and the Harrow Early Years Development and Childcare | Early Years and Childcare Manager | Jobcentre Plus | Partnership Report | Local Authority |
| Development and Childcare Partnership which sets out joint activities for the Strategic Plan period including: Benefit Liaison Links with Employers Marketing Addressing the concerns of parents Joint working arrangements | | | | |
| Develop Jobcentre Plus outreach at Hillview and Roxeth Early Excellence Centre. | JobCentre Plus Childcare Partnership Manager | Jobcentre Plus Hillview | Partnership Report | JobCentre Plus funding |

4. Quality, Access and Inclusion

4.1 Quality Assurance targets

Harrow is fully committed to identifying and supporting early years and childcare providers to prepare for and undertake Investors in Children endorsed Quality Assurance mark.

The targets set out in the table below present the Partnership with significant challenges, however successful working with our partner agencies should ensure the targets are met

| | | (1) | (2) | (3) | (4) | (5) |
|-----|------------------------|--|--|---|---|---|
| | Type of provision | Strategic Target percent to be accredited, March 2006 | Milestone target percent to be accredited, March 2005 | Estimated number of registered settings, March 2004 | Estimated number of settings accredited, March 2004 | Estimated number of settings undertaking a QA scheme but not yet accredited, March 2004 |
| (a) | Childminders | | · | 320 | 19 | 13 |
| (b) | Full day care | | | 10 | 2 | 5 |
| © | Playgroups/ crèches | | | 66 | 6 | 22 |
| (d) | Out of school clubs | | | 24 | 7 | 4 |
| (e) | All settings | 40% | 24.3% | 416 | 34 | 42 |

Table 4: Accredited providers

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|--|--|---|--|--------------------|
| Continue the Service Level Agreement with the Pre- school Learning Alliance Development Workers which has a focus to supporting pre- schools to work towards Quality Assurance | Business and Finance Manager | PsLA | Finance Project Group | SureStart Grant |
| Provide encouragement and funding support for all settings wanting to undertake a Quality Assurance Kitemark | Foundation Stage Advisory Teacher Childcare Development Manager Business and Finance Manager | National organisations whose Quality Assurance scheme fits the Investors in Children criteria | Training and Quality Project group | SureStart Grant |
| Encourage all pre-schools in the Rooks Heath and Canons Cluster to work towards Quality Assurance | Foundation Stage Advisory Teacher/PsLA Development Workers | PsLA | Training and Quality Project group | SureStart Grant |

| Continue to support all settings undertaking the Effective Early Learning project | Primary Advisor Foundation Stage Advisory Teacher | School Development Services | Training and Quality Project group | Local Authority Revenue |
|--|--|--|--|-------------------------------|
| Ensure groups who achieve Quality Assurance receive appropriate publicity to highlight their success. | Foundation Stage Advisory Teacher Marketing and Information Manager | Communicati ons Unit Local Press | Marketing and Publicity Project Group | SureStart Grant |

4.2 Ofsted Inspections

| Strategic target | 95% of Foundation Stage Provision inspected by Ofsted will be rated satisfactory or better |
|------------------|--|
| | 90% of childcare providers inspected by Ofsted will be rated satisfactory or better |

The Business Objectives below demonstrate Harrow's commitment to providing a range of support and advice strategies to all registered early years and childcare settings to support them in achieving a satisfactory or better Ofsted inspection outcome and ensure children receive the highest quality early years and childcare provision.

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|---|---|---|--|--------------------|
| Provide a quality Foundation Stage Training programme to all private and voluntary providers which includes specific courses on how to prepare for your Ofsted inspection | Training Co- ordinator | Internal and external training providers | BVPI 192b Training and Quality Project Group | SureStart Grant |
| Provide setting based training on Birth to Three Matters to practitioners working with 0-3s | Early Years and Childcare Manager | Voluntary and private settings. Training providers Therapy Services | Training and Quality Project Group | SureStart Grant |
| Provide a range of targeted support to those settings who receive an Ofsted inspection and have Action Plans to write | Foundation Stage Advisory Teacher | PsLA External training providers | Ofsted Data Training and Quality Project Group | Local Authority |

| Maintain the established liaison with Ofsted to exchange information and data about childcare and early education providers and the inspections that are about to or have taken place. | Foundation Stage Advisory Teacher | Ofsted | Corresponde nce between Early Years and Childcare Services Officers and Ofsted Inspectors Training and Quality Project Group | SureStart Grant |
|--|---|-------------------------------|--|--|
| Continue to develop resources for loan at the Teachers' Centre including: • Books • Videos • Training packs • Story sacks • Project Boxes | Foundation Stage Advisory Teacher | Harrow Teachers' Centre | Data presented to the termly Quality and Training Project Group which indicates the number of loans. | Local Authority SureStart Grant |

4.3 Qualified Teacher involvement and commitment to Quality Strategy

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|--|---|--|--|--------------------|
| Continue to support 12 Foundation Stage Clusters, ensuring all the pre-schools in the Rooks Health and Canons Clusters are linked to a school ensuring the all children receive a quality transition | Foundation Stage Advisory Teacher | Pre-schools and schools in the Rooks Heath and Canons Clusters | BVPI 192 Termly report and Education Development Plan | Local Authority |
| Provide support for the schools and pre-schools participating in the Foundation Stage Clusters to ensure Foundation Stage practice is enhanced The transitions of children from preschool to school is improved Practitioners receive the involvement of a qualified teacher in a meaningful way Parental involvement is supported by parent/practitioner evenings | Foundation Stage Advisory Teacher | Pre-schools and schools in the Rooks Heath and Canons Clusters initially | BVPI 192 Termly report and Education Development Plan Transition and Assessment group | Local Authority |

| Facilitate 4 Planning and Assessment workshops per term for which all Foundation Stage practitioners can attend to gain support with Foundation Stage Moderation/Agreement Trialling Planning Business Plans Issues of quality Preparation for Ofsted Inspection | Foundation Stage Advisory Teacher Primary Advisor Business and Finance Manager | School Development Services Schools and settings from all sectors | Foundation Stage Steering Group Foundation Stage profile Moderation Group | SureStart Grant Local Authority |
|---|---|--|---|--|
| Support maintained and independent sector schools with agreement trialling and additional training for the Foundation Stage Profile | Primary Advisor Foundation Stage Advisory Teacher | Maintained and Independent Schools | Foundation Stage profile data | Local Authority |
| Parental involvement in the Foundation Stage is supported by the reprint and distribution of the "Playing is Learning" booklet | Foundation Stage Advisory Teacher | | Termly Project Group Report | SureStart Grant |
| Celebrate adult learning and the impact it has on children's learning at a conference in April 2004 | Training Co- ordinator Foundation Stage Advisory teacher | Harrow Teachers' Centre External speakers Portage team Educational Psychology Service School Development Services | Evaluations completed by participants Report to the Training and Quality Project Group | SureStart Grant |
| Issue all practitioners with a Commitment to Quality pack for 2004-06 | Early Years and Childcare Manager Foundation Stage Advisory Teacher | KMM/JeT | Training and Quality Project Group | SureStart Grant |
| Purchase and maintain resources for Foundation Stage Advisory Staff to support setting in all sectors towards quality | Foundation Stage Advisory Teacher Area SENCO's | Toy Libraries Portage Teachers Centre Library | Training and Quality Project Group | SureStart Grant |

| Continue the Service Level | Early Years | Ethnic | Termly | Local |
|-----------------------------|-----------------|-------------|--------------|-----------|
| | | | , | |
| Agreement with Harrow's | and Childcare | Minority | reports from | Authority |
| Ethnic Minority Achievement | Manager | Achievement | EMAS | |
| Service to provide support | | Service | Officers. | |
| and advice on: | Ethnic Minority | | | |
| The inclusion of children | Achievement | | Transition | |
| with English as an | Service | | and | |
| additional language | Manager | | Assessment | |
| Resourcing | | | Group | |
| Working with parents and | | | | |
| carers from other cultures | | | | |
| and backgrounds | | | | |
| Planning and Assessment | | | | |

4.4 Children with SEN and children with disabilities

The Early Years and Childcare Service works closely with partner agencies to ensure children with SEN and children with disabilities are successfully included in the early years provision of their parents choice.

The Partnership's Special Educational Needs Development Plan is attached as appendix 3 and details all the Business Objectives relating to the progression of Early Years and Childcare SEN services for 2004-2006

Key objectives for 2004-06 will be:-

- To ensure early years and childcare is represented on the local authority Special Educational Needs Strategy Group
- To build on the partnership working with health to enhance SENCO training and provide input on early identification and appropriate intervention especially in the area of speech and language therapy.
- To use the Special Educational Needs Ringfenced Grants to continue to fund a range of early identification and intervention strategies.

| Business Objective | Lead Officer and Responsible Project Group | Partner Agency | Performance Monitoring | Resourcing |
|--|---|--|---|--------------------|
| Provide level 1 to 6 training for nominated SENCos | Area SENCos | Educational Psychology Service Therapy Services Portage | Training data base SEN Project Group | SureStart Grant |

SENCO training and developments

| Deliver a differentiated SEN training programme for early years and childcare practitioners which focuses on Behaviour Management Transition Inclusion Writing Individual Education Plans | Area SENCos | Educational Psychology Service Therapy Services Portage | SEN Project group | SureStart Grant |
|---|-------------|--|----------------------|--------------------|
| To make SEN training, advice and support available to Childminders and childcare workers | Area SENCos | Therapy Service Childminder Forums Childcare settings | SEN Project Group | SureStart grant |

4.5 Using Libraries

2004-06 will see Harrow Early Years and Childcare Partnership build on the strong partnership working with the Harrow Library Service. This partnership will ensure that the business objectives set out below are achieved and families with young children living in Harrow are aware of the importance of joining the local library and the benefits it can have for developing children's early communication, language and literacy skills.

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|---|---|--|--|--------------------|
| Work with Harrow's libraries specifically those in Harrow's areas of disadvantage to promote the benefits of joining the library | Marketing and Information Manager | Library Service Health clinics | Library Data | SureStart Grant |
| Promote Harrow libraries through the Partnerships Marketing Strategy | Marketing and Information Manager | КММ | Marketing and Publicity Project Group | SureStart Grant |
| Ensure publicity about Harrows libraries is available in all Children's Centres Pre-Schools Day Nurseries and Available to all registered Childminders | Marketing and Information Manager | Children's centres Pre-schools Day nurseries | Marketing and Publicity Project Group | SureStart Grant |
| In partnership with the Library Service and Health explore the possibility of piloting the Book Start project in an area of disadvantage | Early Years and Childcare Manager | Library Service Health | Partnership Report | SureStart Grant |

5. Developing the workforce

5.1 Recruitment and Retention

2004-06 will continue to see Harrow continue to work closely with its partners and use imaginative strategies to encourage people from a diversity of backgrounds to see working in early years and childcare as a positive career opportunity.

The Business Objectives set out the main strategies that Harrow Early Years and Childcare Service will be using to ensure enough staff are recruited to sustain existing childcare places and create new places.

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|---|---|---|---|--------------------|
| Evolve the Partnership's image to reflect the journey into the new Strategic Plan period | Early Years and Childcare Manager | КММ | Marketing and Publicity Project Group | SureStart Grant |
| Strategically monitor and evaluate the Partnership recruitment and retention activities to ensure maximum effectiveness | Marketing and Information Manager | Jobcentre Plus | Recruitment Project Group | SureStart Grant |
| Continue to work with other London Partnerships to share marketing strategies and ideas | Marketing and Information Manager | All London Partnerships | Marketing and Publicity Project Group | SureStart Grant |
| Publicise to employers the availability of childcare roadshows for their employees | Marketing and Information Manager | All Harrow Employers Communications Unit | Recruitment Project Group | SureStart Grant |
| Expand the range of sites where the Early Years and Childcare Carousels are located to include: All schools and clinics in the Rooks Heath and Canons Clusters All Nursery Centres | Marketing and Information Manager | Schools Libraries Nursery Centres | Marketing and Publicity Project Group | SureStart Grant |
| Continue to support providers in finding staff by running the monthly recruitment advertisements in the local press | Marketing and Information Manager | Local Press Jobcentre Plus | Recruitment Campaign Project Group | SureStart Grant |
| Encourage men, people from Harrows ethnic communities and people with disabilities into the childcare workforce by strategically placing adverts and marketing materials where they are likely to have the biggest impact | Marketing and Information Manager | HAD Jobcentre Plus | Recruitment Campaign Project group | SureStart Grant |

| Develop joint working with Jobcentre Plus, schools and Connexions to tap into and inform the potential childcare workforce about childcare as a career | Recruitment Campaign Project Group | Job Centre Plus Connexions | Recruitment Campaign Project Group | SureStart Grant |
|---|--|-------------------------------|--|--------------------|
|---|--|-------------------------------|--|--------------------|

5.2 Training

Harrow Early Years and Childcare Partnership recognises the important part that training plays in raising the quality of early years and childcare provision. Access to high quality training also raises the status and esteem of all those who work in early years and childcare.

The Partnership is committed to:

- Maintaining practitioner access to at least 4 days training and development per year.
- Providing training bursaries for those undertaking qualifications courses
- Developing the Commitment to Quality Strategy for everyone who works in early years and childcare

| Strategic Target | 100% of all leaders to be qualified to NVQ level 3 |
|------------------|--|
| | 50% of all early years and childcare practitioners qualified to NVQ level2 |

Childcare workforce training

Table 12: Training Levels

| | | (1) | (2) | (3) |
|-----|--|-----------------------|--------------------------|----------------------------|
| | | Strategic | Milestone | Expected |
| | | Target, March 2006 | target, March 2005 | position, March 2004 |
| (a) | Number of paid leaders in LEA/EYDCP area | 267 | 245 | 232 |
| (b) | Paid leaders with a relevant level 3 or higher level qualification | 267 | 232 | 220 |
| (c) | Percentage of leaders with level 3 or above | 100% | 95% | 95% |
| (f) | Number of paid staff (excluding leaders) in LEA/EYDCP area | 624 | 605 | 560 |
| (e) | Paid staff (excluding leaders) with a relevant level 3 or higher level qualification | 195 | 180 | 175 |
| (f) | Percentage of paid staff (excluding leaders)with a relevant level 3 or higher level qualification | 31.25% | 33.6% | 31.25% |
| (g) | Paid staff (excluding leaders) with a relevant level 2 or higher level qualification | 312 | 303 | 280 |
| (h) | Percentage of paid staff (excluding leaders) with a relevant level 2 or higher level qualification | 50% | 50% | 50% |

Figures may be subject to revision at March 2004

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|--|---|---|--|--------------------|
| To build on the strong relationship with the London West Learning and Skills Council by: • Having in place an agreed | Early Years and Childcare Manager | Learning and Skills Council | LSC/EYDCP Memorandum of Understanding | Local Authority |
| Memorandum of Understanding Agreeing training targets for Harrow Attending relevant meetings with representatives of the London West Learning and Skills Council. | | | | |
| Provide access to training bursaries for those undertaking NVQ level 3 and level 2 qualifications in Early Years and Childcare or Playwork | Business and Finance Manager | Stanmore and Harrow Further Education College Local training venues | Training and Quality Project Group | SureStart Grant |
| Provide access to a comprehensive training programme for childcare workers including Childminders which focuses on: First Aid Child Protection Food Hygiene Health and Safety | Childcare Registration Co-ordinator | Local training providers Stanmore and Harrow FE Colleges | Training and Quality Project Group | SureStart Grant |
| Continue to provide qualifications and short courses which are based in the local community | Childcare Registration Co-ordinator | Harrow Teachers Centre | Training and Quality Project Group | SureStart Grant |
| Provide access to training throughout the year and at different times of the day to meet practitioners' and students' varying needs | Childcare Registration Co-ordinator | | Training and Quality Project Group | SureStart Grant |
| To provide customised training on the Birth to Three Matters framework for all those settings who provide places for children birth to three. | Early Years and Childcare Manager | Training providers Early Years Consultants | Training and Quality Project Group | SureStart Grant |

| To provide a range of training opportunities that develops leadership and management skills for staff working in Early Years and Childcare settings | Foundation Stage Advisory Teacher | Learning and Skills Council London Borough of Harrow | Training and Quality Project Group | SureStart Grant |
|---|--|--|--|--------------------|
| | Primary Advisor | | | |

Foundation stage practitioner training

| | Strategic target | To promote, fund and deliver a comprehensive training and development programme which ensures every Foundation stage Practitioner in Harrow receives access to 4 days training per year To ensure all Foundation Stage courses have a 90% take up rate |
|--|------------------|---|
|--|------------------|---|

Table: Foundation Stage training

| | | (1) | (2) | (3) |
|-----|---|----------------------------------|----------------------------------|-----------------------------------|
| | | Strategic Target, 2004- 06 | Milestone target, 2004- 05 | Expected position, March 04 |
| (a) | Total number of practitioners in the maintained sector delivering funded early education | 340 | 340 | 340 |
| (b) | Total number of practitioners in the private, voluntary and independent sector delivering funded early education | 489 | 470 | 460 |
| © | Total number of practitioners (a+b) | 829 | 810 | 800 |
| (d) | (i) Number of places at training days offered to maintained sector staff only | 460 | 460 | 460 |
| | (ii) Number of places at training days offered to non maintained sector staff only | 985 | 980 | 975 |
| | (iii) Number of places at training days offered to all staff | 2072 | 1950 | 1831 |
| | (iv) Number of places at training days offered in total (i+ii+iii) | 3517 | 3390 | 3251 |
| (e) | Average days offered per practitioner (d(iv)÷c) | 4.2 | 4.1 | 4.06 |
| (f) | Total number of practitioners in the maintained sector delivering funded early education attending training | 325 | 320 | 308 |
| (g) | Total number of practitioners in the private, voluntary and independent sector delivering funded early education attending training. | 400 | 350 | 305 |

Figures may be subject to revision at March 2004

| Business Objective | Lead Officer | Partner Agency | Performance Monitoring | Resourcing |
|---|---|---|---|--------------------|
| Provide a comprehensive Foundation Stage training programme focusing on : Observation and Assessment Foundation Stage Curriculum Transitions, Pre-School to School and Foundation | Training Co- ordinator | Harrow Teachers' Centre Training providers Community venues | Education Development Plan Training and Quality Project Group | SureStart Grant |
| Stage to KS1 Priorities established during consultation with practitioners | | | | |
| Continue to provide training opportunities at different times of the day to facilitate staff access and increase the take- up | Training Co-ordinator | Harrow Teachers' Centre Training providers | Education Development Plan Training and Quality | SureStart Grant |
| | | Community venues | Project Group | |
| Publicise widely all Foundation Stage courses through the Foundation Stage Continuing Professional Development folder, the Foundation Stage Training Booklet and the Website | Training Co- ordinator | School Development Services | Training and Quality Project Group | SureStart Grant |
| Provide specific training courses and events for experienced teachers working in the Foundation Stage, which focus on the latest early years research and its impact on teaching and learning. | Foundation Stage Advisory Teacher | Harrow Teachers Centre | Education Development Plan Training and Quality Project Group | SureStart Grant |
| Provide supportive packages to those practitioners undertaking the Effective Early Learning Project | Foundation Stage Advisory Teacher | School Development Services | Education Development Plan. | Local Authority |

Lead Officer Index

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| Janet Matthews | JobCentre Plus Childcare Partnership Manager | |

Glossary

| EYDCPEarly Years Development and Childcare PartnershipCISChildren's Information ServiceNACISNational Association of Children's Information ServicesPsLAPre-school Learning AllianceNCMANational Childminding AssociationWTCWorking families Tax creditCTCChildcare Tax creditOfstedOffice for Standards in EducationNVQNational Vocational QualificationSENCOSpecial Educational NeedsEMASEthnic Minority Achievement ServiceDfESDepartment for Education and SkillsLSCLearning and Skills CouncilHADHarrow Association of Disabled People | Abbreviation | |
|--|--------------|---|
| NACISNational Association of Children's Information ServicesPsLAPre-school Learning AllianceNCMANational Childminding AssociationWTCWorking families Tax creditCTCChildcare Tax creditOfstedOffice for Standards in EducationNVQNational Vocational QualificationSENCOSpecial Educational Needs Co-ordinatorSENSpecial Educational NeedsEMASEthnic Minority Achievement ServiceDfESDepartment for Education and SkillsLSCLearning and Skills CouncilHADHarrow Association of Disabled People | EYDCP | Early Years Development and Childcare Partnership |
| PsLAPre-school Learning AllianceNCMANational Childminding AssociationWTCWorking families Tax creditCTCChildcare Tax creditOfstedOffice for Standards in EducationNVQNational Vocational QualificationSENCOSpecial Educational Needs Co-ordinatorSENSpecial Educational NeedsEMASEthnic Minority Achievement ServiceDfESDepartment for Education and SkillsLSCLearning and Skills CouncilHADHarrow Association of Disabled People | CIS | Children's Information Service |
| NCMANational Childminding AssociationWTCWorking families Tax creditCTCChildcare Tax creditOfstedOffice for Standards in EducationNVQNational Vocational QualificationSENCOSpecial Educational Needs Co-ordinatorSENSpecial Educational NeedsEMASEthnic Minority Achievement ServiceDfESDepartment for Education and SkillsLSCLearning and Skills CouncilHADHarrow Association of Disabled People | NACIS | National Association of Children's Information Services |
| WTCWorking families Tax creditCTCChildcare Tax creditOfstedOffice for Standards in EducationNVQNational Vocational QualificationSENCOSpecial Educational Needs Co-ordinatorSENSpecial Educational NeedsEMASEthnic Minority Achievement ServiceDfESDepartment for Education and SkillsLSCLearning and Skills CouncilHADHarrow Association of Disabled People | PsLA | Pre-school Learning Alliance |
| CTCChildcare Tax creditOfstedOffice for Standards in EducationNVQNational Vocational QualificationSENCOSpecial Educational Needs Co-ordinatorSENSpecial Educational NeedsEMASEthnic Minority Achievement ServiceDfESDepartment for Education and SkillsLSCLearning and Skills CouncilHADHarrow Association of Disabled People | NCMA | National Childminding Association |
| OfstedOffice for Standards in EducationNVQNational Vocational QualificationSENCOSpecial Educational Needs Co-ordinatorSENSpecial Educational NeedsEMASEthnic Minority Achievement ServiceDfESDepartment for Education and SkillsLSCLearning and Skills CouncilHADHarrow Association of Disabled People | WTC | Working families Tax credit |
| NVQNational Vocational QualificationSENCOSpecial Educational Needs Co-ordinatorSENSpecial Educational NeedsEMASEthnic Minority Achievement ServiceDfESDepartment for Education and SkillsLSCLearning and Skills CouncilHADHarrow Association of Disabled People | СТС | Childcare Tax credit |
| SENCOSpecial Educational Needs Co-ordinatorSENSpecial Educational NeedsEMASEthnic Minority Achievement ServiceDfESDepartment for Education and SkillsLSCLearning and Skills CouncilHADHarrow Association of Disabled People | Ofsted | Office for Standards in Education |
| SEN Special Educational Needs EMAS Ethnic Minority Achievement Service DfES Department for Education and Skills LSC Learning and Skills Council HAD Harrow Association of Disabled People | NVQ | National Vocational Qualification |
| EMASEthnic Minority Achievement ServiceDfESDepartment for Education and SkillsLSCLearning and Skills CouncilHADHarrow Association of Disabled People | SENCO | Special Educational Needs Co-ordinator |
| DfES Department for Education and Skills LSC Learning and Skills Council HAD Harrow Association of Disabled People | SEN | Special Educational Needs |
| LSC Learning and Skills Council HAD Harrow Association of Disabled People | EMAS | Ethnic Minority Achievement Service |
| HAD Harrow Association of Disabled People | DfES | Department for Education and Skills |
| | LSC | Learning and Skills Council |
| | HAD | Harrow Association of Disabled People |
| KMM Keith Mann Marketing Consultancy | КММ | Keith Mann Marketing Consultancy |